

This document was created to make information about Winter Wonders accessible to everyone, regardless of their abilities.

Our goal is to ensure that everyone can fully enjoy the event, with access to essential information in a clear and suitable format.

1. Locations and opening hours

- **Location:** Brussels city center : Grand-Place, Bourse, De Brouckère, Vismet, Sainte-Catherine, Tour Noire, Monnaie, Mont des Arts, rue de La Madeleine.

- **Dates:** from 29 november 2024 to 5 January 2025.

- **Opening hours:** every day from 12pm to 10pm. (except on 24/12, 31/12, 05/01/2025 closing at 6pm).



2. Accessibility for People with Reduced Mobility (PRM)

- **Access:** all entrances are adapted for people with reduced mobility.
- **Parking:** reserved parking spaces are available near the event.
- **Accessible public transport:** the metro and tram stations Sainte-Catherine, De Brouckère, and Bourse are equipped with elevators.

3. Dedicated services

- **Accessible toilets:** Toilettes disponibles et accessibles pour les personnes en fauteuil roulant à différents points du site.
- **Furniture:** low tables are placed at various locations. Access ramps are available throughout the event site.

4. Contact

- For any questions or specific requests, you can contact the information service: info@bmeo.be or +32 479 88 66 74